

Masternaut for Chambers

Chambers has implemented Internet-based satellite-tracking innovation from Masternaut Three X as part of a £5m investment in its new operating centre and fleet. The Masternaut service, which will allow Chambers to track its fleet and monitor driver activity, incorporates PDA devices as part of a real time driver information and navigation system.

Masternaut has been integrated with Chambers' Distinctive Systems booking system. The integrated solution is in use across its Door-to-Door fleet of 30 'demand-responsive' vehicles for transporting disabled and elderly clients who find it difficult to use various forms of mainstream public transport. The Door-to-Door drivers receive their route bookings and orders on GPS/GPRS enabled devices so that they are able to provide superior response levels.

"We needed a very robust PDA-based booking system that would enable our drivers to receive real-time information. The seamless integration of the Distinctive system with Masternaut allows our drivers to get the information they need for each pick up and we are able to track and monitor their progress also in real time by simply logging onto the Masternaut website and viewing the live progress of the vehicles," says Michael Lorimer, Chambers' chief executive.

Chambers now plans to implement Masternaut across the rest of the fleet. This will enable the company to monitor the carbon footprint of each vehicle as well as the entire fleet ensuring it operates at peak performance. The live monitoring measures idling and driving styles, saving fuel costs and lowering emissions.



Jackie Pattison of Masternaut and Declan McBride of Chambers.